

Khalifa International Stadium to host additional matches during FIFA Club World Cup Qatar 2019™ presented by Alibaba Cloud - Q&A

Q. If I have purchased a ticket for FIFA Club World Cup Qatar 2019™ matches that were scheduled to be played at Education City Stadium, will I have to be reissued with a new ticket?

A. Fans who successfully applied for tickets to Match 6 and the double-header of matches 7 and 8 will not be impacted – all their tickets will be automatically issued to Khalifa International Stadium, and their seats will be allocated within the same price category. The date and time of those matches will remain as previously indicated in the match schedule.

In due course, all successful ticket applicants will receive a dedicated email with further information, including details of how and when to download the tickets from their account on <u>FIFA.com/tickets</u>. The use of tickets remains subject to the <u>General Terms and Conditions</u>, the <u>Stadium Regulations</u> and the applicable <u>Ticket Sales Regulations</u>.

Q. Will the change of venue also mean a change to the FIFA Club World Cup Qatar 2019 match schedule?

A. No. The match schedule for the FIFA Club World Cup Qatar 2019 remains the same. The second semi-final will still be played on 18 December 2019, and the final/third-place play-off double-header will still be played on 21 December 2019, with no changes to the kick-off times, as per the original match schedule. The location for these matches has simply been changed to Khalifa International Stadium. The match schedule can be found here.

Q. Will the change of venue mean that more tickets will be made available for the semi-final and/or the final of the FIFA Club World Cup Qatar 2019?

A. Even though the official seating capacities of the two stadiums are similar, further tickets might become available for those matches, therefore fans are invited to regularly check the current ticket availability on FIFA.com/tickets.

Q. Is Khalifa International Stadium also connected to the Doha Metro?

A. Yes. Khalifa International Stadium is connected to the Doha Metro Gold Line. Fans can alight at Sports City station and walk a very short distance to the venue. A map of the Doha Metro network can be found <u>here</u>. All ticket holders are entitled to free transportation on the metro on the day of the match they have tickets for. Simply approach a member of staff at a ticket machine at your metro station of choice, present your printed match ticket and you will be given a free day pass (unlimited travel for that day).

Q. Should I change my accommodation or any other plans because of the stadium change?

A. No, both stadiums are a short distance from central Doha and can be easily accessed with the metro. Khalifa International is located 11km from the city centre and 18km from the airport.

Q. Is Khalifa International Stadium accessible for those with disabilities?



A. Yes. Khalifa International Stadium has specific access points and seating areas for those with disabilities. Fan liaison officers for each club will have this information and should be contacted if assistance is required.

Q. Why has the venue for these matches been changed from Education City Stadium to Khalifa International Stadium?

A. Construction at Education City Stadium is complete and the venue is now operational. However, the necessary certification process took longer than expected and therefore the stadium was unable to host the required test events prior to the semi-final and final of the FIFA Club World Cup at full capacity. The priority is to ensure an enjoyable experience for all fans so it was decided to open the stadium at a later date.

In 2020, the stunning venue – which is scheduled to host matches up to and including the quarter-finals of the FIFA World Cup – will become the third tournament-ready venue ahead of 2022.

Khalifa International Stadium is a venue that is already fully operational and hosting large crowds during the Arabian Gulf Cup. It is also just a short walk from the nearest Doha Metro station, making it easy for fans to get to and from the venue.

Q. When will Education City Stadium be opened?

A. Education City Stadium will be inaugurated in early 2020. The fixture for the inauguration is yet to be confirmed.